

**STATE ENHANCED 9-1-1
ADVISORY COMMITTEE
MEETING MINUTES
JULY 19, 2001**

Members Present:

Chair Chris Fischer, *APCO*
Vice Chair Millie Tirapelle, *Small Rural Counties - West*
JoAnn Boggs, *Small Rural Counties - East*
Bob Connell, *Verizon*
Jack Cvitanovic, *Department of Health*
Marlys Davis, *King County*
Doug Gehrke, *Qwest*
Bill Graedel, *Washington State Association of Counties - East*
Jon Kaino, *Washington State Association of Counties - West*
Marty Knorr, *Washington State Patrol*
Jim Merritt, *Washington Fire Commissioners Association*
Tom Reich, *Washington State Council of Fire Fighters*
Marj Williams, *Large Urban Counties West*

Alternate Members Present:

Dave Carlberg, *Washington State Fire Chiefs*
Tom Griffith, *NENA*
Mike Fagan, *Washington Independent Telephone Association*
Dave Griffith, *WUTC*
Lorlee Mizell, *Large Urban Counties - East*
Steve Reinke, *Small Rural Counties - East*

Guests Present:

Manfred Rose, Naomi Wu, Cathy Bevans, Tom Shaughnessy, Corey Ahrens, Lanette Scapillato, Jon Didion, Roger Trump, Selena Hopkins, Sophia Byrd, Dennis Snook, Deb Welsch, Rick Smith, Diane Harrington, Sharon Nova, John Wilding, Ross Barker, Mike Suelzle, Kelly Ottmar.

State Office Staff Present:

Bob Oenning, Teresa Lewis, Dave Irwin, Glen Woodbury

Welcome and Introductions:

Chris Fischer called the meeting to order at 9:45 am. Members and guests introduced

themselves.

There were two amendments to the June 21, 2001 minutes: 1) under members present Millie Tirapelle was not present at the meeting Naomi Wu (Alternate) was. 2) located on page 5, paragraph 4, insert the word 'security' before information in the first sentence, per Marlys.

Review and Approval of Amended Minutes (June 21, 2001):

Marj Williams motioned to approve the amended June 21, 2001 minutes as written. Jon Kiano seconded the motion. The motion carried.

E911 Acknowledgments: Chris Fischer stated that Doug Gehrke representing Qwest (retiring) and Terry Vann representing the Washington Independent Telephone Association (accepted a new position), both long-standing members of the E911 Advisory Committee will be leaving us. Neither member was present at that moment. The Advisory Committee wanted to present both with a plaque for their dedicated commitment to this board. After the '211' presentation, Chris Fischer presented Doug Gehrke with his plaque.

Old Business:

Bob Oenning stated that there is no old business.

'211' presentation: Speakers were; Linda Woodall from King County United Way (206) 461-4560 or email: lwoodall@uwkc.org , Jeri Shumate from Clark County Information and Referral (360) 694-8899 or email: jeri.shumate@irccv.org, and Terra McAfree from Senior Services in King County who is also president of Northwest Association of Information and Referrals (AIRS). [Encl 1-6]. Marlys had asked this group to come and speak to the Advisory Committee regarding the '211' issues. The FCC has set aside the 211 number for access to social services and implementing it is a national effort. The group has five years to implement the service and prove its success, before reporting back to the FCC. Rick Smith from Skagit County wanted to know what the liability would be when '211' is called and the caller really needed 911: Linda replied that it would be part of the contractual relationship under procedures and protocols. The group reiterated a commitment to work with E911.

SUBCOMMITTEE REPORTS:

Wireless – Marlys Davis

The wireless funding bill is still in Senate Rules and will remain there until next year. It will retain that status and we will start at that point next session. She asked carriers for information on their support for this bill. Cingular and Sprint stated that they would support it, while the other carriers needed to go back and check with their company.

The state office needs to get the counties to start sending in their call volumes, so that we have something to back the legislation to show the reasons for the bill. Bob Oenning stated that the state office would start hammering on the counties to get this information from them.

On the national level the FCC filing on cost recovery is no longer a prerequisite. US Cellular filed an appeal with the US Court of Appeals against that FCC ruling. The Court of Appeals has just recently ruled on that appeal and has denied the entire appeal.

We are continuing efforts on Phase I implementation issues and looking at whether the contract could be a statewide as opposed to county by county.

In regards to Phase I interface (to the Qwest selective routers), there has been an issue with the cell trace interface being available. Work is being done to reinstall it and that work should be completed by the end of August.

Marlys requested that the counties provide Dave Irwin the information on where their wireless calls are going. Only 8 of the 39 counties have provided this information. Dave Irwin stated that he could give an URL on the FCC website where they can go and locate where their towers are. Steve Reinke requested that the state office add that link to the E911 webpage so that they can access it from there.

The FCC deadline for Phase II is still October 1, 2001. The carriers are not ready for that yet and are requesting the deadline be moved out. Bob Connell handed out an article regarding this issue [Encl 7].

The wireless meeting for August has been canceled due to APCO national conference. The next wireless meeting will be on September 6, 2001 at the Radisson Hotel.

There was an issue brought up about non-initialized phones and it was given to the Wireless Workgroup to look into.

It was also stated that someone from the State office and/or the Advisory Committee should attend the August legislative hearing regarding '211'.

Strategic Planning – Marj Williams

The committee met on July 11th. The group went back over all of the goals and tactics. There has been quite a bit of revision to the plan. Marj stated that the Advisory Committees directive was to break out what was county responsibility and what was state responsibility. The issue being that in the RCW it states that the county is responsible for operations and the State office is responsible for coordinating. There is great progress being made in coming up with a final document. The committee should be able to present the final document at the September Advisory Committee meeting. The next meeting will be on August 1, 2001 at the Radisson Hotel at 9:30am.

Bob Oenning handed out the Statewide Enhanced 911 program Strategic Plan from EMD, noting that the Advisory Committee work needed to be integrated into the Military Department's plan. [Encl 8].

WAC Revision – Steve Reinke

The committee met last on July 11. The WAC committee took on the secondary charge of trying to figure out how to allocate funding and what to do with the revenue stream. The decision from the committee was to come back to the Advisory Committee for a policy decision. They spent a lot of political capital and energy developing a formula that everybody agreed to. The directive was that we should implement that formula effect July 1, 2002 and apply for a supplemental to make up the difference so that all the counties are funded to the full level of funding according to the formula. That was the consensus of the group. Discussion ensued about the consensus of the WAC committee.

Jon Kaino stated that he would totally support the formula, but he does have some reservations. noting that this is for only for one year.

There was some discussion and implication that this formula might affect the wireless bill.

Doug Gehrke stated that there still needs to be some accountability and that the industry side is opposed to the formula concept, because it turns from a needs based accountability system to an entitlement system. He also wanted to state that this formula would be a one-time thing for one year is not going to be good business. If it is done one time, it will be expected again and again.

Jon Kaino wanted to restate that we agreed to the formula, right, wrong or indifferent we agreed to it for one year. He stated that he feels that the industry should have little or no say in how the fund balance should be distributed, this is tax money. The counties should be the one that decides. Jon also stated that this formula was a deal that was cut to get the counties to support the legislation and deals must be honored.

John Wilding stated that in his opinion the main problem is with the WAC eligible item list. The way it is written right now, King County does not have enough revenue to cover their bills. There is just not enough money to cover all the WAC eligible items on the list. His feeling is to cut the list.

Dennis Snook stated that he is one of the small counties and that any kind of cut is going to hurt them tremendously and they just cannot afford it. He wants to know how can he go to his legislators and ask them to fight for more 911 funds when every year his county is getting less and less money from the distribution.

Lorlee Mizell stated that it was agreed by the Advisory Board to implement this formula. She stated that many of the counties went and testified in front of the legislation and stated that this is what the Advisory Board had agreed too if the legislation passed. It did pass, and now we are not implementing it. Question is our creditability and how can we go back to the legislature and ask for more when we are not doing what we said that we were going to do?

Glen Woodbury, if this was the plan to get the legislation passed, then you also had to have stated that there is going to have to be more money to get this done. There has to be some clear justification from the director of the Military Department to give to the Governor for why we need a supplemental.

There was motion by Jon Kaino to approve and implement the funding formula for the budget year 2002-03, in conjunction with the supplemental request. Millie Tirapelle seconded the motion. Opposed by Doug Gehrke and Marlys Davis. Motioned carried.

Discussion of the action:

Bob Oenning wanted to know exactly what the Advisory Committee is asking him to do. Do they want him to implement a WAC, which takes the funding formula (the one presented by the WAC committee) and make it the law? The answer is yes, but the formula itself should not be a part of the WAC. The formula should be in a policy not the WAC.

Steve Reinke wanted to reinforce the idea that there was never the notion to put the formula in the WAC, it was just to provide a framework to allow more flexibility to write policy to benefit the counties.

Public Education – Marlys Davis

Marlys reported that the committee has not met since the last advisory committee meeting. The group will be getting together to decide their two-year plan.

Training – Chris Fischer

Chris reported that the Telecommunicator I and II training continues to be delivered. Chris handed out the Washington State Criminal Justice Training Commission Telecommunicator Program quarterly report [Encl 9]. Corey Ahrens and Carrie Brezonick have been invited to Salt Lake City APCO to present the WSCJTC training curriculum in the problem basis learning model. Teresa Lewis wanted to know if she was still going to hand over the training information from the counties to Corey for her to track. The answer was yes. Teresa will package all of the information and send it to Corey for analysis.

Budget Adhoc – Millie Tirapelle & Bob Oenning

There was some discussion to table this until the next Advisory Committee meeting on August 16, 2001. There was a request by Millie Tirapelle to send out the information with the minutes so the committee members could have a chance to review it before the meeting and to have the Budget Adhoc report be the first of the sub-committee reports.

There was a decision to go ahead with the presentation and the report. Bob Oenning gave a presentation on how the State Budget process works. There were three handouts with this presentation: 1) 2001-2003 Biennium Initiatives [Encl 10], 2) Budget Spreadsheet [Encl 11], and 3) presentation [Encl 12]. There was some discussion on the state budget process and some clarification for some on how the funds are appropriated. Glen Woodbury explained how this works as well as actual time accounting and indirect costs. The next meeting it was decided that Bob would go through this process and the handouts again next meeting.

Technical – Doug Gehrke

This is Doug's last report to the Advisory Committee and he started off by stating that the Technical Workgroup needed a new chair. Doug reported on the following technical issues:

- In October 2001, there will be mandatory 10-digit dialing on the westside of the state at the same time as the new area code (564) is being implemented.
- October is the absolute deadline for making sure that the equipment at the PSAPs is upgraded and able to accept 10 digits.
- For the PSAPs that do not have Qwest CPE, they need to work through their vendor. Qwest needs to coordinate with PSAPs so that they will be able to do a 10-digit retrieval from the database and that they are able to send 10-digits from the selective router. Qwest will not be responsible for upgrading this equipment. If you do not have Qwest CPE, please let Dave Irwin know how much it is going to cost to be able to accomplish this.
- Qwest has completed the work on the inter-tandem routing in Eastern Washington and it is working now.

Bob Connell of Verizon will now be the chair of the Technical Committee.

STATE OFFICE REPORTS:

Legislative Update:

Bob Oenning stated what would probably be on the 2001 legislation session.

Financial Status:

Bob Oenning reported on the State Office Financial Status [Encl.13-15].

National Issues:

Bob Oenning wanted to note that ComCARE will be at APCO on July 26 in Wenatchee and gave a presentation on Capitol Hill.

Bob stated that as of today the NENA filing on the PBX is at the FCC.

NEW Business:

Glen wanted to restate that the recommendation to Bob on the formula and supplemental is not up to Bob it is up to the Governor through the TAG.

Glen Woodbury wanted to recognize Verizon and Qwest, for the tremendous response and support to the fire staff up in Okanogan County during the recent fires. It was requested that this be put in the newsletter.

Bob Oenning wanted to let the Advisory Committee know that the weekly reports that he sends to the Directors Office, usually makes it to the Governors Office in the TAG's weekly report, so the Governor is well aware of what is going on in the 911 communities.

The next meeting will be held THURSDAY, AUGUST 16, 2001 at THE RADISSON SEATAC HOTEL.

ACTION ITEMS:

Review and Approval of Amended Minutes (June 21, 2001):

Marj Williams motioned to approve the amended June 21, 2001 minutes as written. Jon Kiano seconded the motion. The motion carried

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Add FCC cell tower information to the state web page.

Put Qwest and Verizon thank yous for the fire response in the EMD Newsletter.